IN-TIME HIGHWAY SAFETY

Inter Agency Communications

Best Practices

Purpose:

To develop procedures which will allow emergency response personnel to obtain vital information to assist in the development of initial actions of responding resources in an efficient and safe manner?

The Indianapolis Traffic Management Center (Indy TMC) monitors all interstate roadways within Marion County with cameras and speed sensors. The Traffic Management Center presently has cameras located throughout the interstate system, in Marion County, which are placed at one-mile increments.

The Traffic Management Center personnel can inform emergency responding units on the exact location; the nature of the incident; best access to the incident and any obvious hazards such as fire or inverted vehicles.

Procedures:

Upon receiving information of an emergency on the interstate system the Marion County Emergency Communication Center will notify emergency response agencies of the incident. The communication center will broadcast the information over the proper dispatch channels and will simulcast the information over a dedicated channel monitored by the Indianapolis Traffic Management Center.

Upon notification, the Indianapolis Traffic Management Center will research and confirm the exact location of the emergency, prepare to advise responding emergency agencies the best access, nature and extend of the emergency.

While responding to a reported emergency on the interstate roadway system, the District responding unit (Engine, Ambulance/Medic or Chief Officer) will contact the Indianapolis Traffic Management Center on JMA3. Personnel from the Traffic Management Center will advise on the exact location of the emergency; the best access to the emergency and any additional information, which they can address, such as nature and magnitude of the incident.

Upon receiving the information from the Traffic Management Center, the responding unit will return to the assigned tactical channel and update responding units. The first unit on the scene will use this information to assist in developing their initial action plan. They will also repeat this critical information to all responding units during their size-up report.

The Traffic Management Center will also advise if any Law Enforcement agencies are on the scene prior to the arrival of Fire or EMS. The Traffic Management Center will request the Law Enforcement Officer on the scene to move to the JMA3 Channel and relay any pertinent information concerning the incident. This communication, between Law Enforcement and responding Fire and EMS units will allow for a safe approach, and a clear understanding, of the nature of the incident, between Fire and Law Enforcement.